# LIZ OVERSTREET

### **EMPLOYMENT**

# PROFESSIONAL EXPERIENCE

### **Transaction Manager**

Capacity Commercial Group
2010 - Present

#### **Life Coach/Consultant**

Lizuminary.com 2012 - Present

#### **Office Manager**

Envoy Relationship Marketing 2014 - Present

### **Marketing Director**

Pre-Employ.com 2009 - 2010

### **Marketing Manager**

Passport Online, Inc. 2003 - 2008

#### **Senior Consultant**

Web/Interface/Tech Writing
Multiple Contracts
Local and National Project Sites
Prior to 2003

## SKILLS/TOOLS

Certified Professional Coach (CPC), CoStar, Microsoft Office: Word PowerPoint, Excel, Outlook Visio, ACT CRM, CMS, Email Marketing, (Constant Contact MailChimp, etc.), HTML, CSS Adobe Suite: Photoshop, InDesign Illustrator, Dreamweaver, Acrobat

# **PHILOSOPHY**

Committed to helping my clients (internal and external) improve their lives by supporting, motivating and inspiring them to find their way with individualized and comprehensive solutions. My goal is to always exceed the expectations of my clients. I demonstrate the highest ethical standards in my business practices and social interactions.

# CONTACT

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#### MANAGEMENT

- Create and maintain relationships with clients and vendors
- Hired, managed and trained staff and contractors
- Project management and development of email marketing programs
- Trained diverse groups of secondary education professionals
- Oversee organization-wide standards and trained staff (multiple programs/procedures)

### ANALYSIS/RESEARCH

- Transaction management (sales/lease) including proposals, deal tracking, marketing, client communications, lease abstracts
- Produce multimillion dollar commercial lease amortization schedules articulating rental rate and term scenarios
- CoStar research CRE market, compile data, create summary reports
- QuickBooks maintenance, prepared reports and company financials

### TECHNICAL WRITING/EDITING

- Produced Software Training and Quick Reference Guide for Microsoft Class Server, and delivered 'Train the Trainer' sessions
- Produced proposals, software documentation, user guides for internal/external usage
- Produced use cases, flow charts, and instructor packages for training
- Reviewed, edited and approved materials developed by staff/contractors
- Blog: https://lizuminary.com/inspiration

#### BUSINESS DEVELOPMENT

- Manage email marketing programs, A/B testing and analysis
- Increased customer traffic/ sales, improved data quality, increased contacts
- Research and list creation for internal and external projects
- Coordinated sales demos and solicited outside speakers for webinars
- Managed marketing efforts from strategy to execution for lead generation
- Updated and maintained marketing collateral, trade show prep

### CREATIVE

- Design and copywriting for websites, presentations, proposals, marketing
- Design marketing presentations, proposals, newsletters, and digital media
- Develop website prototypes, managed production, coding, edits and design
- Implemented styles based on usability test results with usability engineer
- Produced several unique weekly emails for clients including: Royal Caribbean, ClientEase, Vacation.com, OSSN, etc.

### COMMUNITY INVOLVEMENT/LEISURE

- Former Timberland Falls HOA Board Vice Chair
- Volunteered Marketing Oregon League of Minority Voters Dinner of Hope
- Volunteered for CARES NW Web Design, Inception, production, maintenance
- Enjoy travel and have been to Spain, Mexico and Thailand the last 3 years; I've lived and traveled throughout the U.S. for business and pleasure.
- Untethered, current passport, will relocate!